



Receivables Management / Customer Care

# Providing Service to the Utility Industry



## Outsourcing Solutions

- Customer Relationship Management
- Billing Inquiries
- Payment Extensions
- Outage & Major Storm Coverage
- Sales of Product Offerings
- Outbound Automated Messaging
- Customer Acquisition / Retention

## Collection Programs

- Pre-Collect Letter Series
- Early-Out
- Primary Collections
- Secondary Collections
- Tertiary/Sonar

## Supported By

- Experienced, tenured operations management/supervision
- Dedicated client services team
- Leading edge skiptrace consumer information database
- Complete system, voice and data redundancy
- Voice, chat, email



Contact

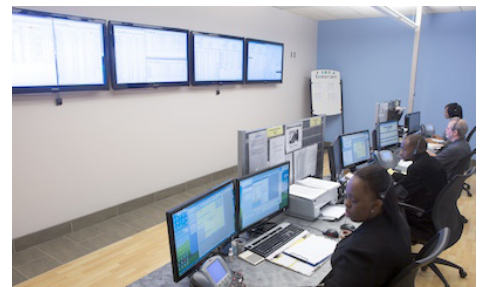
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# We Deliver Results For These Fine Companies

 An Exelon Company	 Simple. Friendly. Direct		
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	 The Reliable One®		 A PHI Company
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 We make things work for you.	 The Energy To Do Great Things	 an NRG company	 An EDISON INTERNATIONAL® Company
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		 Live Smart	 RESPONSIBLE BY NATURE™
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